## FVA-IP Camera Reset

In the case of nuisance smoke alarms, it may be necessary to reset a Fike Video Analytics IP or ONVIF cameras. The video management software provides two reset options, Reset and Reset All. Reset restarts the image analysis algorithms of the selected channel (camera). Restart All restarts the image analysis algorithms of all the active channels (cameras). Reset has no effect on active flame alarms. Reset also resets any active Fike Video Analytics IP camera relays or Wise relays configured for this camera. There will be a 15 second delay resetting the Wise relay after a camera reset.

The following steps should be followed to reset a camera.

Step 1 – Open up the Fike Video Analytics video management software user interface by clicking on the appropriate icon shown here

The video management software has five tabs running across the top of the window (Servers, Browser, Alarms, Archive and Timeline) See image below.
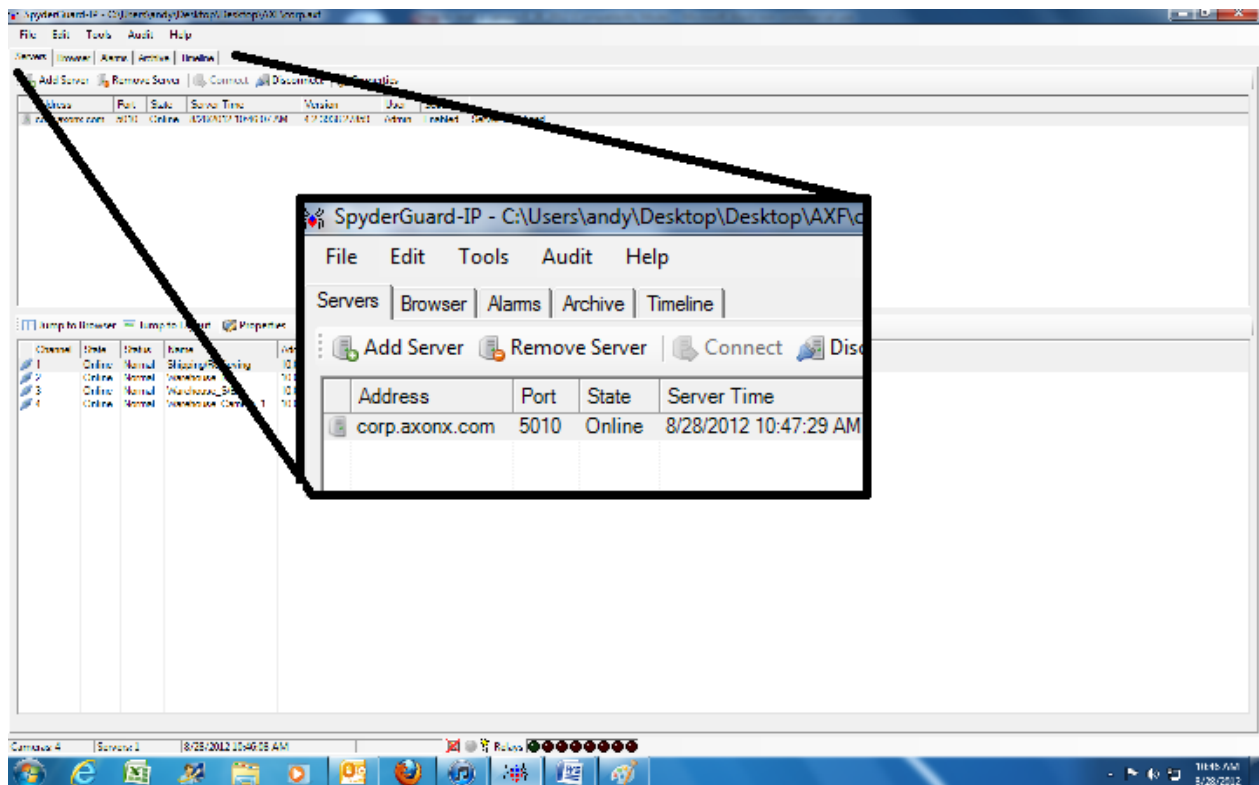
Step 2 – Select the **Alarms** tab. The Alarms tab shows the most recent cameras that have alarmed or cameras currently in an alarm state.
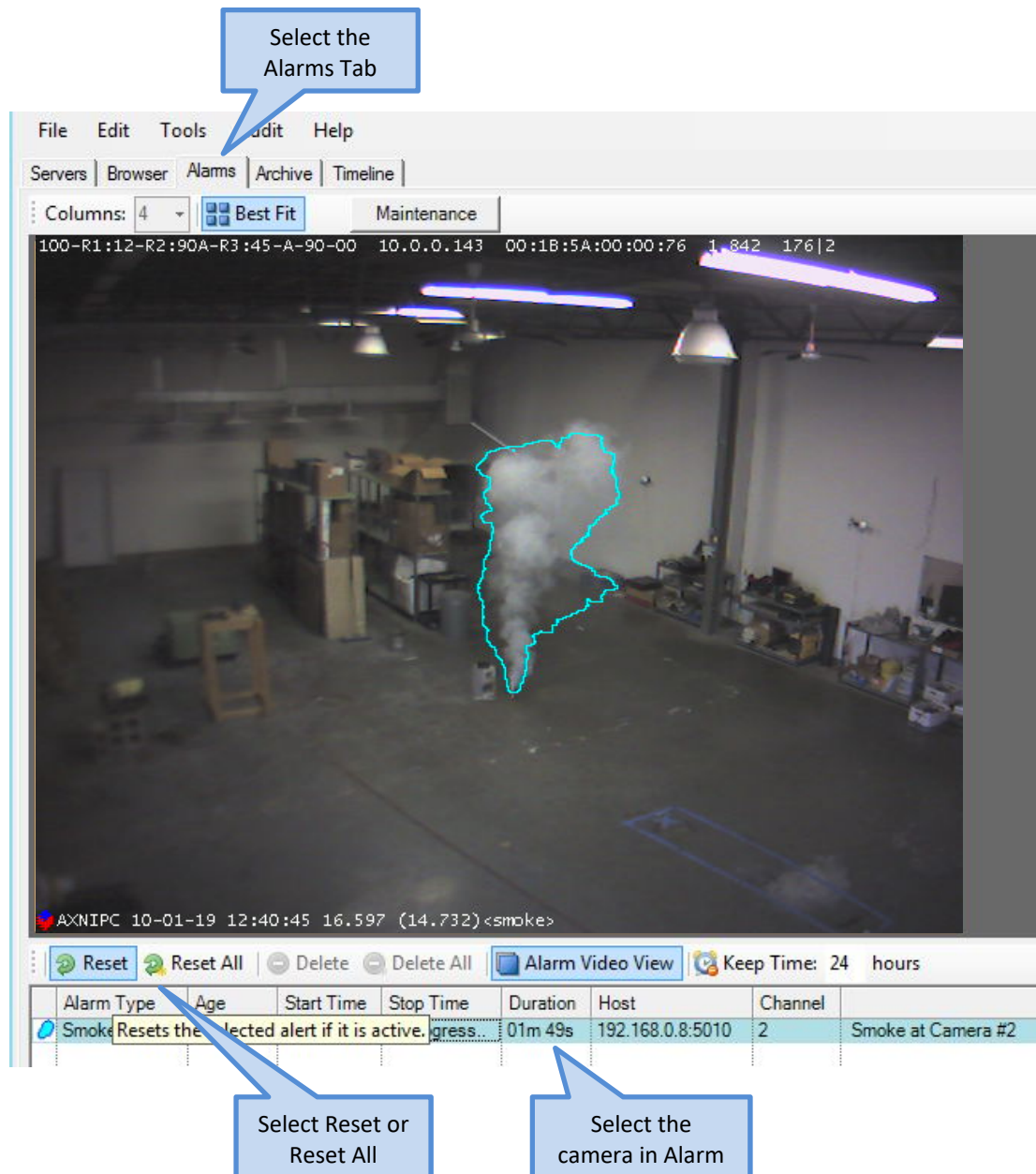
Step 3 – Select the camera in alarm and click the **Reset** button on the menu located between the video image and the alarm list. The selected camera will reset itself and return to a normal operating condition.

Step 4 – To reset all active alarms in the list, click the **Reset All** button on the menu located between the video image and the alarm list. All cameras in the list will reset and return to a normal operating condition.

Step 5 – Report the event(s) to the appropriate personnel so corrective action can be taken to mitigate any future false alarms.

For further assistance please call Fike Video Analytics Corporation technical support at (844-345-3843).

Doc. P/N 06-785
Rev. 1 / June, 2019

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