



Material Return Authorization Form

Ship to: Fike Corporation, 704 SW. 10th St., Blue Springs, MO 64015

Attn: MRA# _____ (Email: mra@fike.com)

Partner/Customer Name: Address:	Date:
	Fike Partner/Cust. #
	Contact:
Ship To Name: Address:	Email:
	Phone:

Qty.	Part #	Serial #	Item Description	Original PO#	*Action Code	**Routing (Internal)
1						
Reason for Return: _____						
2						
Reason for Return: _____						
3						
Reason for Return: _____						
4						
Reason for Return: _____						

NOTE: Electronic Modules MUST be packaged in anti-static packaging

* Action Code: A = Repair & Return B = Eval. For Return to Cust. C = Eval. For Restock (see below)			D = Eval. - Interact w/sales E = Advanced Replacement G = Refill (state agent)	H = Agent Quantity Modification R = Fike View AM Update	If for Five Year MRA Evaluation, Form FPS-WR must be included.
---	--	--	--	--	--

Project Name: _____ Shipping: Ground Next Day 2nd Day Best Way

Special Instructions: _____

Do not write below line (Fike use only):

Reviewed by: _____	Status: <input type="checkbox"/> Accepted <input type="checkbox"/> Rejected	Date: _____	MRA #: _____
** Fike Routing: E = Electronic, F = Fabrication, M = Mechanical Fill, ST = Finished Goods Stockroom, QY, QN			
Fike Comments: _____			

- Note 1:** Returns for restock must be approved by the factory and are subject to refusal depending on re-salability and current inventory levels.
- Note 2:** All products subjected to process materials must be returned with Safety Data Sheets.
- Note 3:** A repair charge OR \$100 minimum Evaluation/Repair Fee will be applied to all non-warranty items.
- Note 4:** Approved MRA(s) shall be returned within 90 days of approval or MRA(s) will be closed. All invoices associated with MRAs are due per Fike's standard terms and conditions.
- Note 5:** Life Safety products involved in over-voltage or lightning situations should not be returned to service and should be correctly disposed of.
- Note 6:** A 25% restocking fee applies to all returned items. All returned items must be in "like new" condition and in original packaging. The following items cannot be returned for restock:

- Clean Agent/CO2/Prolnert Containers
- Clean Agent/CO2/Prolnert Eng. Nozzles

- Nitrogen Actuators
- Batteries
- GCA's

NOTE: MRA forms with incomplete information will be rejected.



Material Return Authorization Form

Ship to: Fike Corporation, 704 SW. 10th St., Blue Springs, MO 64015

Attn: MRA# _____ (Email: mra@fike.com)

MRA Request & Shipping Instructions

- Partner/Customer is to complete the Material Return Authorization (MRA) Request Form on the front of this document by filling in all the provided fields.
- Partner/Customer emails the completed MRA Request Form to MRA@Fike.com.
- Upon MRA Approval, Fike Customer Service will process the request and issue a Material Return Authorization (MRA) Number to the partner/customer.
- Properly Package the return items for shipment.
 - SDS sheets (if required) must be attached to the outside of the shipping container.
 - The MRA Number provided by Fike must be clearly marked on the outside of the shipping container.
- If drop shipping to Fike's vendor, please follow provided instructions.
- If returning to Fike, ship properly packaged returns using the following shipping label:

✂

Fike Corporation
 704 SW. 10th St.
 Blue Springs, MO 64015
 Attn: MRA # _____

Note 1: Returns for restock must be approved by the factory and are subject to refusal depending on re-salability and current inventory levels.

Note 2: All products subjected to process materials must be returned with Safety Data Sheets.

Note 3: A repair charge OR \$100 minimum Evaluation/Repair Fee will be applied to all non-warranty items.

Note 4: Approved MRA(s) shall be returned within 90 days of approval or MRA(s) will be closed. All invoices associated with MRAs are due per Fike's standard terms and conditions.

Note 5: Life Safety products involved in over-voltage or lightning situations should not be returned to service and should be correctly disposed of.

Note 6: A 25% restocking fee applies to all returned items. All returned items must be in "like new" condition and in original packaging. The following items cannot be returned for restock:

- Clean Agent/CO2/Prolnert Containers
- Clean Agent/CO2/Prolnert Eng. Nozzles

- Nitrogen Actuators
- Batteries
- GCA's

NOTE: MRA forms with incomplete information will be rejected.